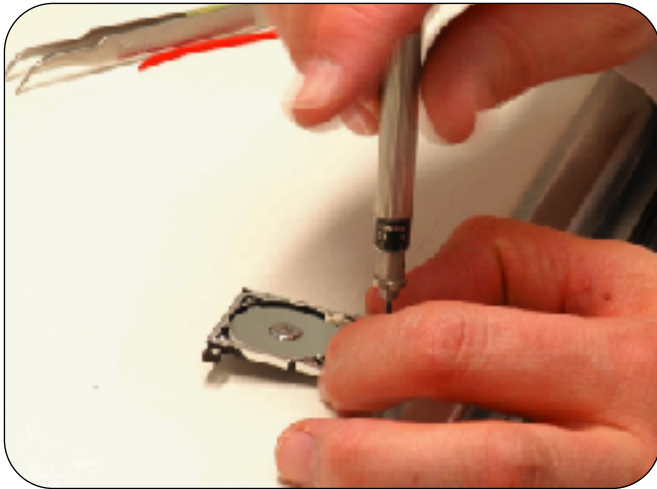


November 2004

# ActionFront Reseller Data Recovery Techletter

## Hard Drive News



### Good things come in small packages...

Samsung has announced a tiny 0.85-inch hard drive. While the capacity and release date are still unknown, a cell phone released in South Korea last month includes a Samsung 1-inch 1.5GB drive. Many vendors are producing one inch and sub-one inch drives that will soon be found in most Consumer Electronic devices.

### ...But some just like it big!

Sony's new computer/home-server system (the VAIO X) features a Terabyte (1,000GB) of hard drive storage! Using the system's six analog TV tuners, you would be able to record and store six television stations simultaneously for almost a week! (That is a lot of Law and Order episodes!)

### And if you need high capacity and speed....

SCSI drives, mostly used in servers due to their faster speeds (and more robust duty cycle), have trailed ATA drives in capacity for the past few years. Now SCSI is catching up. Seagate and Fujitsu both offer 147GB SCSI drives and Maxtor and Hitachi are offering SCSI drives with 300GB capacities. (Server recovery is an ActionFront specialty and a great revenue opportunity for you while saving your customers' business-critical systems.)

## Tech Tips

### Electrical Power Problems:

Surges, brownouts and blackouts can damage your computer and cause data loss. Protect yourself by using a surge protector and consider using an Uninterruptible Power Supply (UPS). Surge protectors look like common power bars and a UPS will supply you with enough power to safely shut down in case of a power outage. Most UPS units come with a surge protector installed.

What brand should you buy? There are a number of good brands of power protection products available but only certain Belkin products come with a Data Recovery Warranty backed up by ActionFront.

Oh, and don't forget, always back-up, back-up and ...back-up!  
(If you DO have an issue and your data is damaged, ActionFront is only a phone call away!)

### ActionFront Data Recovery Forums

Where someone always knows your name *handle*

Are you looking for answers about Data Recovery? Do you need a friendly place to discuss the business side of this industry? What about a new way to promote your own services?

Come on in and hang out with like-minded people. Visit: <http://forums.actionfront.com/> for the ActionFront Data Recovery Forums.

You just might enjoy yourself!

### How to Submit a Case

You should have a 8 1/2 x 11 laminated sheet with case-submission instructions and the unique Login ID  
If you cannot find this sheet or have any other questions call **1.800.563.1167**.

### Photo Recovery

Flat rate **\$250** photo card recovery now available.

1.800.563.1167